Class: B.Com.-Part-III, Sem.-VI
Subject: Modern Management Practices-Paper- II

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1) Deming's 4 step cycle for quality improvement involves ----------
   a) Do, Act, Check, Monitor
   b) Plan, Do, Check, Act
   c) Schedule, Act, Check, Monitor
   d) Plan, Control, Act, Sustain

2) TQM is the responsibility of ----------
   a) Production Department
   b) HR Department
   c) Finance Department
   d) All departments & all employees

3) Six Sigma is a ---------- concept
   a) Statistical
   b) Mathematical
   c) Algebraic
   d) Geometric

4) ----------is the practice of identifying, studying and building upon the best practices in one's own industry or in the world.
   a) Six Sigma
   b) TQM
   c) Benchmarking
   d) SWOT Analysis

5) Urgency- Importance Matrix is a widely used technique of ---------- Management.
   a) Event
   b) Modern
   c) Human Resource
   d) Time

6) Maruti Suzuki launching a new model of family car is a ---------- Event.
   a) Family
   b) Public
   c) Corporate
   d) Personal

7) An MNC is a company that owns or controls production in----------
   a) One country
   b) More than one country
   c) Only developing countries
   d) Only developed countries

8) ---------- is responsible for managing the teams of employees across diverse cultures and time zones.
   a) Global Manager
   b) Human Resource Manager
   c) American Manager
   d) Japanese Manager