

Multiple Choice Questions

Elective – II Information Systems Management –V

Knowledge Management

1. The set of processes developed in an organization to create, gather, store, transfer, and apply knowledge, best describes:
 - A. organizational learnings
 - B. knowledge management**
 - C. organizational memory
 - D. knowledge assets
2. Expertise and experience of organizational members that has not been formally documented is known as:
 - A. knowledge sharing
 - B. tacit knowledge**
 - C. organizational learning
 - D. organizational memory
3. The stored learning from an organization's history that can be used for decision-making and other purposes best describes:
 - A. Organizational learning
 - B. Knowledge warehouse
 - C. Best practices
 - D. Organizational memory**
4. The most successful solutions or problem-solving methods that have been developed by a specific organization or industry best describes:
 - A. Organizational memory
 - B. Knowledge management
 - C. Best practices**
 - D. Standard operating procedures
5. Major knowledge work applications include:
 - A. Investment workstations, computer-aided design systems, and intelligent agents
 - B. Document imaging systems
 - C. Virtual reality systems, intelligent agents, and investment workstations
 - D. Computer-aided design systems, virtual reality systems, and investment workstations**

6. Interactive graphics software and hardware that create computer-generated simulations which provide sensations that emulate real world-activities describes:
 - A. VRML
 - B. Fuzzy neural networks
 - C. Virtual reality systems**
 - D. Genetic algorithms

7. Artificial intelligence systems:
 - A. Do not exhibit the same level of intelligence as human beings**
 - B. Can solve all problems intelligently
 - C. Substitute for experts
 - D. Can come up with new and novel solutions to problems

8. A knowledge-intensive computer program that captures the expertise of a human in limited domains of knowledge describes:
 - A. virtual reality
 - B. a neural network
 - C. a decision support system
 - D. an expert system**

9. A collection of internal and external knowledge in a single location for more efficient management and utilization by the organization, best describes:
 - A. a knowledge repository**
 - B. organizational memory
 - C. a data warehouse
 - D. knowledge management

10. Which of the following refers to rule-based AI tolerates imprecision by using non-specific terms called membership functions to solve problems?
 - A. Genetic algorithms
 - B. Expert system
 - C. Hybrid system
 - D. Fuzzy logic**