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Product liability means the responsibility of a product manufacturer or product seller, of any product or service, to compensate for any harm caused to a consumer by such defective product manufactured or sold or by deficiency in services relating thereto- section 2 (34)

Eg. Delay in crediting the proceeds of the cheque after collection to the customer's account is a deficiency in service.

Product Liability -

Chapter VI deals with product liability. Section 82 of consumer protection Act stated about application for compensation under a product liability – complainant shall apply to every claim for compensation under a product liability for any harm caused by a defective product manufactured by a product service provider or sold by a product seller.